

# Your Rates Notice explained.

## The components of your Annual Council Rates Notice



### How General Rates and Charges are calculated (based on 2.75% rate cap)

Council is required to set rates in accordance with a rate cap.

Council can only raise its general rates and charges above the cap if it has consulted with its community and been granted permission by the Essential Services Commission (ESC).

### Waste Charges

The waste charge pays for the provision of waste and recycling collection and processing services, including State Government landfill levy – a charge Council must pay when depositing waste to landfill.

This levy is imposed by the EPA and is outside Council's control. However, Council has worked to ensure that the impact on residents is limited to cost recovery only.

Waste charges are not subject to the rates cap.

### Emergency Services and Volunteers Fund (set by State Government)

The **Emergency Services and Volunteers Fund (ESVF)** help fund Victoria's emergency services and collected through Council rates notices on behalf of the State Revenue Office. The ESVF is **not subject to the rate cap**, and **Council has no control over the amount charged**- we are required to collect it via rate notice and pass it directly to the State Revenue Office.

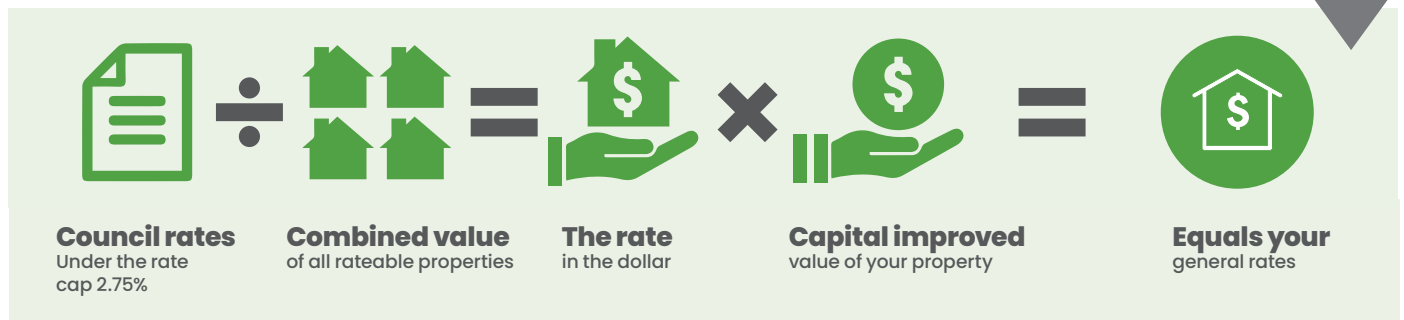
For any feedback or enquiries regarding the ESVF, please contact the **ESVF support line on 1300 819 033**.

### Your Rates Notice

Your notice may be more or less than you expected because the rate cap applies to the average rates paid by all properties, not your individual property.

The rate cap does not apply to Waste Charges or the Emergency Services and Volunteers Fund.

## How general rates are calculated



## How valuations affect your rates

Property valuations are determined by the Victorian Valuer-General as at 1 January each year.

If your capital improved value (CIV) changes more or less than other properties across the municipality, your share of total rates may change.

This means your rates may increase, decrease, or remain similar depending on how your property compares to others.

Council sets its total rates revenue each year in line with the State Government's rate cap. For this year, the average general rate increase is 2.75%.

### Additional revenue may be collected during the year from supplementary valuations.

These arise when new properties are created or existing properties change, for example through development, subdivision or improvement. As these changes occur after the annual rates are set, the property is charged rates on a pro rata basis for the remainder of the year.

