



Financial and Personal Support

7 February 2019

If you or your family has been affected by the Walhalla–Stoney Creek Fire and you need support, there are several options available to you.

Financial Support

Please note that Council does not issue cash grants to any persons affected by the fires. The Department of Health and Human Services (DHHS) manage the distribution of Emergency Relief grants. Please call DHHS on 1300 799 232.

Rate Payment

If you are a Baw Baw Shire resident and have been affected by fire and require assistance with your rate payment, due on 28 February 2019, please call Council on 1300 BAW BAW (1300 229 229) to discuss.

Donations

Council is not currently accepting or distributing donations of cash or goods. To ensure your assistance reaches those who need it most, call your preferred charity directly.

Personal Support

Any residents that require personal support in the first instance should contact Baw Baw Shire Council on 1300 BAW BAW (1300 229 229).

Health and Safety

For information about how to protect your health or risks related to returning home after a fire, visit www.health.vic.gov.au

For air-quality updates, visit www.epa.vic.gov.au

If you have concerns about your health or someone in your care, see a doctor or call NURSE-ON-CALL on 1300 60 60 24.



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Useful Information

1800 RESPECT (1800 737 732)

Counselling delivered by qualified, experienced professionals 24-hours a day, seven days a week.

Kids Help Line – 1800 551 800

Confidential telephone counselling service for young people aged 5–25 years.

ParentLine – 132 289

Counselling and information for families with children (up to 18 years) from 8am to midnight seven days a week.

Men's Line Australia – 1300 789 978

24-hour counselling and advice for men.

Lifeline – 131 114

24-hour telephone counselling, information and referral service.

beyondblue – 1300 224 636

Provides information on depression and anxiety.

To access professional counselling services, please make contact with your GP and seek a referral.

Emergency Relief and Recovery Victoria

www.recovery.vic.gov.au or by phoning the Victorian Emergency Recovery Information Line on 1300 799 232

For more information

For the latest information please visit Council's website at www.bawbawshire.vic.gov.au or phone our Customer Service team on 1300 BAW BAW (1300 229 229).