



# Emergency Assistance Service

4 March 2019

If you or your family have been affected by the Bunyip State Park Fires and you need assistance and support, there are a number of services available listed on this flyer that could assist you.

In an emergency - call 000 for Police, Fire and Ambulance.

- call 132 500 for SES in a Flood or Storm.

## Information on this flyer includes:

Baw Baw Shire Council	Financial Assistance
Power Outages	Non-Urgent Medical Assistance
Water Supply	Emergency Relief and Recovery
Vic Emergency	State Government Agencies
Counselling Services	Wildlife
	Translation and Interpreting Services

## Baw Baw Shire Council

Council's Customer Service Number	1300 BAW BAW (1300 229 229)
Operating Hours	Monday - Friday 8.30am to 5pm
After Hours Emergency Number	1300 BAW BAW (1300 229 229)

## Power Outages

SP Ausnet	13 17 99
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## Water Supply

Gippsland Water	1800 050 500
Melbourne Water	131 722
Southern Rural Water	1300 139 510

## Vic Emergency

Vic Emergency	1800 226 266 <a href="http://www.emergency.vic.gov.au">www.emergency.vic.gov.au</a>
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## Counselling Services

Lifeline	131 114
Men's Line Australia	1300 789 978
Parentline Telephone Support Counselling for families with children up to 18 years.	132 289
Kids Help Line	1800 551 800
Headspace	1800 650 890
Safe Steps Family Violence Support	1800 015 188
BeyondBlue Information Line	1300 224 636

## Financial Assistance

Centrelink	132 850
Department of Health and Human Services Financial Help	<a href="http://www.dhs.vic.gov.au/for-individuals/financial-support">www.dhs.vic.gov.au/for-individuals/ financial-support</a>
Insurance Council of Australia	1300 728 228
State Trustees	1300 138 672
Superannuation (early access on compassionate grounds)	1300 131 060
Victorian Disaster Legal Aid	1800 677 402

## Non-Urgent Medical Assistance

Contact your GP Clinic	.....
Nurse-On-Call	1300 60 60 24

## Emergency Relief and Recovery

Victorian Emergency Recovery Information Line	1300 799 232 <a href="http://www.recovery.vic.gov.au">www.recovery.vic.gov.au</a>
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## State Government Agencies

Department of Environment, Land, Water and Planning (DEWLP)	136 186 <a href="http://www.dewlp.vic.gov.au">www.dewlp.vic.gov.au</a>
VicRoads (Licensing and Registration advice)	131 171
VicRoads Information on Road Closures	131 170 <a href="http://www.vicroads.vic.gov.au">www.vicroads.vic.gov.au</a>
Regional Roads Victoria Information on Road Closures	133 778 <a href="http://www.regionalroads.vic.gov.au">www.regionalroads.vic.gov.au</a>
Energy Safe Victoria	1800 800 158

## Wildlife

Wildlife Victoria	03 8400 7300
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## Translation and Interpreting Services

National Relay Service	13 36 77
Speak & Listen	1300 555 727
SMS Relay	0423 677 767
TIS National	13 14 50

Notes:

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