



Welcome to Baw Baw Shire

We are very excited that you have come to call Baw Baw Shire home! Our Shire is an exceptional place to live, raise a family and work. Baw Baw Shire Council delivers more than 100 services to our community – from the first Maternal Child Health Nurse visit at home to assisting our ageing residents and everything in between. Here's some information to help you settle in.



Connect with us

For all the latest news:

Visit our website:
www.bawbawshire.vic.gov.au

Like us on facebook:
facebook.com/bawbawshire

Follow us on Twitter:
[@bawbawcouncil](https://twitter.com/bawbawcouncil)

Tune in to 531 3GG and 94.3 Hit FM weekdays

Customer Service



Baw Baw Shire Council's Customer Service Centre is located in Drouin.

You can contact us on 1300 BAW BAW (1300 229 229) or visit us at:

33 Young Street, Drouin

For any postal correspondence, please send to: PO Box 304, Warragul, VIC 3820



Our kerbside collection service is provided to all households in townships and some properties in rural areas.

Your bin collection days can be found on Council's online Near Me map – www.bawbawshire.vic.gov.au/Near-Me

Recycling and waste guides are sent to residents every August, including recycling and green organic calendars.

Other waste and recycling programs for residents and farming community include:

- DrumMaster Container Collection
- Waste Oil Collection
- Electronic Waste Collection
- ChemClear Chemical Collection
- Free Household Chemical Collection
- Recycling of Fluorescent Tubes and Incandescent Lamps
- Worm Farm and Compost Bins rebate.

Report a Bin or Request Additional Bins

Damaged or stolen bins will be replaced free of charge. Contact Solo Resource Recovery on 5633 2009 to report a missing bin.

Property owners needing additional rubbish, recycling or green organics bins can request these for an additional cost by contacting Customer Service.

Hard Waste Collection

Baw Baw Shire Council offers a free on-demand kerbside hard waste collection to all residential properties.

Residents are able to book one collection per year of up to two cubic meters of hard waste at their convenience, including mattresses and E-waste.

Bookings can be made through our hard waste contractor WM Waste Management Services by phoning 1800 969 278, or online at www.hardrubbishmelbourne.com.au.

Residents also have the option of exchanging their free hard waste collection with two waste cards, of up to one cubic meter each, to dispose of their hard waste at any of Council's transfer stations.

Transfer Stations

Council operates four transfer stations, commonly known as tips, for our residents. Payments made at the transfer stations can be made by cash or EFTPOS.

Transfer Station Locations

Lardner Transfer Station

Simpson Road, Lardner.

Phone: 5626 1399

Operating times: Daily, 10am to 4pm

Trafalgar Transfer Station

Giles Road, Trafalgar.

Phone: 0407 505 108

Operating times: Saturday–Monday, 10am to 4pm

Neerim South Transfer Station

Neerim East Road, Neerim South.

Phone: 0438 281 444

Operating times: Friday and Sunday, 10am to 4pm

Erica Transfer Station

Mathiesons Road, Erica.

Phone: 0400 251 620

Operating times:

Monday, Wednesday and Sunday, 10am to 4pm

Keeping Animals



Animal Registration

It is a legal requirement that all cats and dogs over three months old are registered with Council. Annual registration renewals are sent out each year, with a due date of 10 April.

To register a new pet, forms are available online or at our Customer Service Centres. Written proof of de-sexing must be provided to receive the discounted fee.

Mandatory De-Sexing of Cats

All cats being registered for the first time (new registrations) must be de-sexed from the age of six months. Some animals are exempt under the *Domestic Animals Act 1994*.

Transferring Animals from another Council to Baw Baw Shire

Pet registrations may be transferred from another municipality, free of charge, providing the animal is microchipped and proof of current registration is available.

Registration Tags

Please ensure that your animal is wearing a registration tag at all times to assist in the identification and return of your pet.

Restricted Breed Dogs

There are additional registration requirements for restricted breed dogs, including – American Pit Bull Terrier, Dogo Argentino, Fila Brasileiro, Japanese Tosa, Perro de Presa Canario and Pit Bull Terrier. These requirements will be discussed with you when you lodge a new animal registration.

Microchipping your pet

It is a State Government requirement that all pets are microchipped prior to a new pet registration.

Locating a Missing Pet

An updated list of all found pets and livestock is available on Council's website. If you report your pet as missing Council will contact you if a pet matching the provided description is found or located in the pound.

24 Hour Cat Curfew

Baw Baw Shire Council has an order imposed under the Community Local Law 2016 stating that all owners of cats are required to keep their cat securely confined to the property and not allow that cat to wander outside the owner's premises.