

Preparing for an Emergency

To make an informed decision about leaving your property you need to consider the following - when to go, where to go, what to take and who to tell.

Whilst this guide provides advice on preparing for an emergency, every emergency will be different.

A range of emergency services and other organisations are involved in providing information leading up to, during and after an emergency.

Your survival is paramount. Make sure you understand your risk and seek more information, ensure you know what you will do and where you will go in the event of an emergency such as a fire or flood, plan to leave early and have a back-up plan if your original plan fails and be aware that leaving late is dangerous.

What to Do When You Become Aware of an Emergency

When you become aware of an emergency you should start to prepare for the possibility of leaving.

To ensure you are up-to-date during an emergency make sure to:

- Regularly check the telephone information services and websites where possible.
- Listen to the radio.
- Maintain contact with your neighbours.
- Check your evacuation kit.
- Check the vehicle/s you intend to use to leave.
- Continually check your local/immediate environment.
- Check the road conditions/closures where possible.
- Continually assess where you are going to go so you can decide in good time whether to leave.
- Decide what will prompt you to leave; whether it will be advice from emergency services/ radio or direct evidence such as an approaching fire or rising creek levels.
- Re-assess the situation before nightfall.
- Re-check the plan you have if you can't leave.

Emergency Contact Details

Emergency Contact	Contact Details
Fire, Police or Ambulance	000 112 (for mobiles out of range)
Emergency Broadcasters	ABC 828AM, ABC 774AM, 100.7FM, 3GG 531AM, Star 94.3FM and Sky News TV
VicRoads (traffic hazards and road closures)	131 170 VicRoads' website
Park Closures	131 963
Department of Environment, Land, Water and Planning (State Forest closures)	136 186 Department of Environment, Land, Water and Planning website
Victorian Bushfire Information Line	1800 240 667
Country Fire Authority	District Nine Warragul Office – 5623 1180 Country Fire Authority website
Department of Environment, Land, Water and Planning (planned burning)	Department of Environment, Land, Water and Planning website
Baw Baw Shire Council	5624 2411
Flood and Storm Information Line	1300 842 737
Emergency Alert	Emergency Alert website
SES	132 500
Telstra (Faults)	132 999
SP AusNet (Faults and Emergencies)	131 799
Poison Centre	131 126
24 Hour Nurse on Call	1300 606 024
Lifeline	131 114
Parentline	132 289
Kids Helpline	1800 551 800
Maternal and Child Health Line	132 229
Royal Children's Hospital	9345 5522 Royal Children's Hospital website
Bureau of Meteorology (BoM)	1300 659 217 Bureau of Meteorology website
Department of Primary Industries	136 186 Department of Primary Industries website
Department of Health and Human Services (Welfare Advice)	Department of Health and Human Services website
Insurance Council of Australia	1300 444 557
Crime Stoppers	1800 333 000